



WARRANTY CLAIM FORM v19r1

If you have a Cruz Warranty or Cruz Extended Warranty claim please notify the fault or defect with the product and return it to the Cruz point of sales where it was purchased, when still within the warranty period. The point of sales will contact Cruz by giving the information provided and the product in case it is necessary for an inspection. All products returned shall be accompanied by the invoice or purchase receipt.

The asterisk () indicates that the field is required*

PERSONAL INFORMATION

| | |
|-------------------------------|----------------------|
| * Name and surname: | <input type="text"/> |
| * Email: | <input type="text"/> |
| * City: | <input type="text"/> |
| * Country: | <input type="text"/> |
| * Phone/ mobile phone number: | <input type="text"/> |

PRODUCT INFORMATION

| | |
|---|----------------------|
| * Purchase date: | <input type="text"/> |
| * City of purchase: | <input type="text"/> |
| * Cruz point of sale: (where you acquired the product) | <input type="text"/> |
| * Product reference: | <input type="text"/> |
| * Claim: | <input type="text"/> |

I have read and agree with the Privacy and Data Protection Policy.

CRUZBER SA is responsible for the treatment of the personal data of the User and informs him that these data will be treated in accordance with the provisions of Regulation (EU) 2016/679 of April 27, 2016 (GDPR) regarding the protection of individuals with regard to the processing of personal data and the free circulation of these data. The processing of the data will be carried out for the maintenance of the commercial relationship with the User, referral of commercial communications related to our products and services, perform statistical studies and process orders, requests or any type of request that is made by the User. The data will be kept as long as there is a mutual interest to maintain the end of the treatment and when it is no longer necessary for this purpose, it will be suppressed with adequate security measures to guarantee the pseudonymization of the data or the total destruction of the data. The data will not be communicated to third parties, except legal obligation. The User has the right to withdraw the consent at any time, right of access, rectification, portability and deletion of their data and the limitation or opposition to their treatment, by contacting CRUZBER SA | Pol. Ind. Las Salinas II P-12, 14960 Rute (Spain) | VAT NR: ES-A-14,018,311 | Tel: 0034 957 538 354 | email: aftersales@cruzber.com, as well as the right to file a claim with the control authority (agpd.es) if it considers that the treatment does not comply with current regulations. You can consult additional information about our Privacy Policy [here](#).